

## eDispatches “App” updates July 2015

Emergency responder subscribers may download an updated eDispatches free app which allows their smart phone to operate similar to a voice pager. The call triggers the phone speaker to open with an alert tone and the exact dispatch message comes right out. These apps have a stored voice feature included so the message can be replayed. Android phones do not require a code to download, whereas iPhone’s require a code unique to the user’s cell number. iPhone subscribers may either

1. Obtain their Apple Authentication number from the following link:  
[https://www.edispatches.com/ed/send\\_apple\\_code.php](https://www.edispatches.com/ed/send_apple_code.php)
2. Phone 911 Administration at 701-265-8222 to request an iPhone code. Please provide user’s name and cell number when requesting.

### KEY TIPS ON SETTING UP AND USING

#### Editing Settings

Once installed, select the icon in the upper left hand corner to adjust Alerts & Settings. In the “settings” is where you’ll need to make your selections.

#### Select default location:

City: (Type in the City you respond from, i.e. Cavalier, Crystal, Drayton, Mountain, etc).

State: North Dakota

#### Sound & Vibration

Setting to Pager Mode allows the call to override your cell phone’s volume or vibration settings and play on your cell phone without any action required on your part.

#### Editing Settings

Also select “Edit settings”, then select “pembinaXXXXXXAmb” or “pembinaXXXXXXFire” to select what notifications you want to receive. There are *three tabs....Text, Voice and App*. **Select settings for each respective tab.** It seems to work best if only the “App” tab is enabled, otherwise the “voice” and ‘App’ have a tendency to conflict with the other, same with text. The county doesn’t use “daily test”, however you can block your phone from receiving messages during certain time periods.

#### How to enter an address to map and route a location

After an alert comes across, the App will display the most current 911 page alert. You can use this Dashboard page to view all of your most recent calls for approximately a 24-30 hour period.

- On the Alert screen, *enter the address* of the location you want to locate
- Select “Map it” (the default City entered earlier appears in the field below the address)
- The map will locate the desired location
- Select “Get Directions”, and on the next screen accept the preselected “My location” default, then select “Start navigation”.

Please feel free to let 911 Administration know if you have any questions. The App doesn’t work well in a basement or metal building, as cellphones rely on GPS technology to pinpoint locations.

A tutorial is available for both apps can be located here: <http://www.edispatches.com/blog>,

Below is a snapshot of key features for the Android. The iOS screen is almost identical.

